**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| **Date:** Tuesday, 9;00am | **Entry: 1** |
| Description | A security incident occurred at a U.S. health clinic. A phishing email containing ransomware was opened and successfully encrypted their systems. |
| Tool(s) used | **None** |
| The 5 W's | Who: Organized group of hackers.  **What: Phishing email containing malware encrypted systems.**  **When: Tuesday, at 9:00am**  **Where:** U.S. health clinic  **Why**: Employees were not educated on cyber safety and it led to a phishing email to be opened. |
| Additional notes | Hacker group demanded money for decryption key. Employees at this organization need to be educated on cyber safety and learn how to keep their data and their organizations data safe. |

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| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |